

Windows Vista Compatibility

Web Client

Due to default options that are pre-configured for Internet Explorer 7 the Unisight Web Client may not run properly without extra configuration. By default most of the ActiveX features built into Internet Explorer 7 are disabled. These features need to be enabled.

Open Internet Explorer 7. Select Tools on the top. Select Internet Options. Select the Security tab. Select the Internet zone icon. Scroll down to the ActiveX section. For each option select the Prompt radio button. If there is no Prompt radio button then select Enable. Apply the changes and type in the IP address preceded by http:// in the address bar. Continue as normal.

Client Application

Due to default options that are pre-configured for Windows Vista the Unisight Client application may not run properly. Windows Vista utilizes a different user permission set than previous Microsoft operating systems.

After the Client application has been installed right-click the Client icon on the Vista desktop. Select the 'Run as administrator' option. Continue as normal.

Instead of right-clicking and selecting 'Run as administrator' each time you open the Unisight Client you can also save that setting. Right-click the Unisight Client shortcut on the Vista Desktop and select Properties. Select the Compatibility tab. Check the 'Run this program as an administrator' check box. Select Apply. Select OK. Continue as normal.